

SPECIALIST IN CORPORATE, INDUSTRIAL AND COMMERCIAL SECURITY



Compliant with



**SOUTH AFRICAN PROFESSIONAL
FIREARM TRAINERS COUNCIL**



PSiRA
Private Security Industry Regulatory Authority



COMPANY PROFILE



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086 719 9824



J1796 Umlazi T/Ship,
Kwazulu Natal, Durban 4031



VIP Protection



Guarding Division



Event Security



Surveillance

1. COMPANY DETAILS

Company Name	: Inkululeko Yama Africa Trading & Projects
Trading Name	: IYA Protection Services
Registration Number	: 2016/016652/07
Type of Enterprise	: Private Company
Vat Number	: N/A
Income Tax Number	: 9040073257
BEE Status	: Level 1
BEE Recognition	: 110%
Head Office	: 84 Armstrong Avenue, La Lucia, Durban, 4031
Satelite Address	: J1796 Umlazi T/Ship Durban, 4031
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3. COMPANY DETAILS

OUR TRADING PARTNERS IN SECURITY RELATED SERVICES

1) Main Contractor: BAA

Type of Work: Securing Resources for BAA at PRASA (Period: 2018 - Ongoing)

Contact Person: Busani (Tel - 082 817 0422)

2) Main Contractor: Siya Housing

Type of Work: Securing Resources for Siya Housing at Comtech High School (Period: 2018 - Ongoing)

Contact Person: Sphe (Tel – 074 283 0483)

4. GUARDING SOLUTIONS

Iya Protection Services have overall 05 Years of experience and expertise in the security industry providing comprehensive guarding services to the corporate, commercial and Industrial sectors.

With guards recruited and trained IYA Protection Services, protecting property, inventory and employees. Iya Protection Services is also the first 100% black-owned security company in South Africa and a business empowerment success story.



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5. EXPERIENCE

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7. OUR MISSION

At IYA Protection Services, it is our mission to become the leading provider of security solutions, ensuring that we are the best in our field, to which others strive to emulate. This will be established on the basis of mutual respect, honesty and diligence in developing key working relationships with both our clients and staff.

We will ensure an innovative, bespoke and personable approach to our partner's requirements. We will continue to challenge all of our business processes to achieve and exceed our customers and group key performance indicators in operational and commercial sectors.

We shall continue to surpass our aims through delivering workable solutions to the continual delight of our partners.

8. VISION STATEMENT

IYA Protection Services strives to be the highest quality security agency in Arizona. We will exceed the expectations of those we partner with by:

- Being the best service contractor our clients have ever had
- Being the best company our employees have ever had
- Continuously improving on all aspects of our business while building on our culture of excellence.



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9. COMPANY GOALS AND OBJECTIVES

- To build a healthy successful company that will be known for its focus on client retention through service excellence.
- Build and maintain a reputation for commitment to providing long-term employment opportunities for its employees.
- To meet and exceed our customers' expectations.
- To ensure the safety of our clients people, premises and assets and to minimize their financial and material loss by prevention and timeous detection of criminal activities.
- To create employment opportunities for at least previously disadvantaged 250 employees within 5 years and 500 within 10 years. We will train these employees to a standard that exceeds industry requirements.
- It is our objective to increase our market share to at least 50 guarding sites within 5 years and 500 within 10 years. We will train these employees to a standard that exceeds industry requirements.
- It is our objective to increase our market share to at least 50 guarding sites within 56 years and become known as the market leader in ensuring customers peace of mind.
- We will achieve our 5-year employment target by providing security to at least 1 (one) new guarding site per month.
- We will measure our success by analysis of our objectives retention and new business growth.
- Customer's satisfaction will be measured by ongoing client satisfaction surveys and compliance with service level agreements.



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10. IYA PROTECTION SERVICES OFFERS

- Corporate and commercial guarding
- Industrial guarding
- Special event
- VIP Protection
- Electronic security system

10.1 A Range of Tailor-Made services

Our guarding services are designed for all types of businesses. Guarding solutions have continuous 24-hour Armed Response back-up support and comprehensive infrastructure which, depending on your requirements, may include CCTV, high-tech Access Control and Electronic Articles Surveillance.

The first step is an on-site assessment by experienced IYA Protection Services professionals. They will meet with your responsible staff and undertake site assessment and a security needs analysis before proposing a security system which will complement and support your company's objectives.

10.2 Corporate & Commercial Guarding

Our guards are carefully selected and thoroughly trained to PSRISA* approved standards and then beyond via our own rigors in-house training. They understand that by protecting your business they become an extension of it. IYA Protection Services guards are trained to fit your company so that they interact with your personnel and clients in a natural and proactive manner.



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With the added benefits that our guards are backed by immediate, 24/7 Armed response support, they're capable of dealing with almost any emergency situation that may rise.

10.3 INDUSTRIAL GUARDING & LOGISTICS

Warehouse and factories have to deal with particularly complex security issues and face threats not only from the outside, but also from within. IYA Protection Services guards are trained to conduct diligent patrols around the target site and to locate any vulnerable areas along the perimeter. Logistic checks and balances are also an absolute necessity, which is why we provide a complete warehousing and logistics management service aimed at reducing shrinkage, stock loss and theft in which we:

- Measure and assess current losses/vulnerabilities using internationally developed risk survey and evaluation models.
- Conduct a site assessment and needs analysis, institute incident reporting and preventative systems, all undertaken by the highest caliber security specialists.
- Use the information attained to implement practical systems and controls
- Formulate operational procedures and controls that ensure an effective system of flow-lines regarding stock movement and storage.

10.4 SPECIAL EVENTS

Our guards are professionally trained to provide security at large and small special events, including sports matches, concerts, conferences and parties. Whatever you're guarding needs, you can trust IYA Protection Services to provide a complete security solution.



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IYA Protection Services is a corporate member of SAIDSA (South Africa Intruder Detection Services Association), is fully PSIRA (Private Security Industry Regulatory Authority) compliant, and is approved by SAIS (South African Insurance Association).

10.5. VIP PROTECTION SOLUTIONS

IYA Protection Services in South Africa will cater for all types of very important people that may require additional security whilst visiting South Africa. VIP's in need of protection in South Africa may include celebrities, like musical performers that will be touring the country to promote their latest music album.

The VIP protection solutions these individuals will require in South Africa may extend beyond those that an average VIP needs. For example, large crowds that may gather at the airport to welcome the VIP to South Africa will need to be controlled, and the VIP might be required to use an alternate exit from the airport to protect them from the crowd. Unruly fans might also pose a threat and may be more of a hindrance than anything else, but this too will be swiftly dealt with by IYA Protection Services in South Africa

As the VIP will be required to travel from one part of South Africa to another to have concerts in more than one city, the VIP protection solutions will ensure that the VIPs and their assistants are safely transported from one place to another. When the VIP is performing at a large venue, the IYA Protection Services will be required to ensure the area is safe for the VIP before, during and after the performance.

Many VIPs will welcome a break after their concerts and enjoy seeing some of South Africa's beautiful tourist areas. When doing so, IYA Protection Services in South Africa will be available to accompany them and ensure they can relax and not worry about fans that may disrupt their holiday.



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As celebrities will not want the public to know where they are at all times, IYA Protection Services will have to remain discreet at all times and not create an obvious presence around the VIP in order to not attract any unwanted attention

10.6. VIP SERVICES

At IYA Protection Services we know that a very important person (VIP) is accorded special privileges due to his or her status or importance and they usually attract positive as well as negative attention. We protect celebrities, heads of state or government, major business people, politicians, high rollers, wealthy individuals and any other important person who requires special protection.

We have security personnel who are specifically trained to handle VIP protection. They are intelligent, confident, ethical, disciplined, modest, reliable, alert, good, natured, well-groomed and well spoken.

10.6.1. THEY ARE INSTRUCTED IN THE FOLLOWING:

- Protection and self-defense methods
- Medical assistance
- Surveillance awareness
- Law, legislation and currency
- Protocol
- Operational planning
- Threat and risk assessment
- Communication and conflict management skills



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10.6.2. INTERPERSONAL SKILLS

- Medical skills
- Tactical skills
- Firearm skills
- Chauffeuring and navigation
- Special requests

10.7. ELECTRONIC SECURITY SOLUTIONS

- Electronic Security – Access control for your business
- Electronic Security Systems for Commercial and Residential Properties
- Help with Choosing the Right Electronic Security
- Electronic Security Devices – Outdoor beams
- Electronic Security to Keep Your Home Safe Over Christmas
- CCTV Services ,why choose specialists
- Home & Business Protection – Quality Electric Fencing & Boom
- Detect and Deter Criminals with Electronic Security
- Increase your Security with CCTV Systems
- Advanced Electronic Security – Biometrics
- Advantages and Disadvantages of Biometrics Systems
- CCTV Systems for Effective Electronic Security
- Electronic Security Devices – Sensors
- Access Control in the Home



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11. EMPLOYMENT

11.1. RECRUITMENT

All prospective employees are subject to a strict recruitment and selection criteria to ensure that only the highest caliber of person is chosen. Each guarding candidate undergoes a security clearance check as well as PF16 psychoanalytic testing prior to an offer of employment. The objective is to ensure the candidate's compatibility with a position of trust in a security company and also that the candidate fits the culture of the company, which is one of service and protection.

Candidates have to have certain characteristics to ensure they have the right attitude for the security industry. They also undergo communication and literacy tests, where after potential candidates are interviewed. Successful candidates must be PSIRA registered.

12. TRAINING

Management and staff attend regular refreshment training courses. Our security officers also receive on-site training and motivation. Regular evaluations are done.

13. PROVIDENT FUND

All staff and employees are registered at the Provident Fund.

14. PROMOTIONS

Employees who show commitment, loyalty, competence and ability, are rewarded with promotion opportunities within the company.



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15. BONUS INCENTIVES

Bonuses are entirely performance-based and high performing employees are rewarded.

16. OUR TEAM

16.1. OUR INFRASTRUCTURE

- Finance and Administration Department
- Human Resources Department
- Operations and Infrastructure Department
- 24-hour call Centre

16.2. OPERATIONS

- Inspection parades
- Our security officers are disciplined, prompt and neat.
- They have to pass regular inspection parades.
- Their personal appearance and uniforms have to be perfect.

16.3. POSTING

All security officers are posted on site in a marked vehicle to ensure unity.

16.4. DISCIPLINE

Our security officers' appearance and conduct reflect our company's image; therefore they have to adhere to stringent rules and regulations.



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